

Terms and Conditions

The following terms and conditions represent the basis on which I offer tutoring services to you, the student.

Tom's duties and responsibilities

1. I will be courteous, polite, punctual, and behave in a professional and ethical manner.
2. Appropriate professional boundaries will be maintained at all times. I will only contact you in relation to the tutoring services required by you.
3. I hold a valid Enhanced DBS check, which can be provided upon request.
4. I do not provide an essay writing service, but can give feedback, annotations, comments, and suggestions on work produced by the student.

Student duties and responsibilities

5. Students are expected to attend lessons on time and be prepared.
6. Progress depends on the student's engagement, effort, and independent study.
7. Assignments may be set by agreement with the student. It is the student's responsibility to complete assigned work if it is required for future sessions.

Lessons

8. The standard lesson duration is 60 minutes, unless otherwise agreed.
9. Lessons begin at the scheduled start time, regardless of when the student joins or arrives.

10. If a lesson runs more than 10 minutes over time, additional time can be charged at the standard hourly rate.

11. Online lessons will take place via an agreed platform.
12. In-person lessons will be conducted in public places such as libraries or cafés, with reasonable flexibility based on student preference and location.
13. Lessons are not routinely recorded. Recording may be arranged upon request and mutual agreement.

Payment

14. My standard rate is £38 per hour.
15. In-person lessons are subject to an additional £5 travel fee.
16. Lessons are charged in full before each session. Payment is expected at the time of booking.
18. Payment is accepted via cash or bank transfer to my business account.
19. I reserve the right to decline or suspend further lessons if there is any outstanding balance.
20. I reserve the right to charge statutory interest on late payments in accordance with applicable UK law.

Cancellations and no-shows

21. A minimum of 2 hours' notice is required to cancel or reschedule a lesson without charge.
22. Cancellations made with less than 2 hours' notice may still be charged at the full lesson rate.

23. Failure to attend a scheduled lesson without warning (no-show) may also be charged in full.

Disclaimer and liability

24. While every effort is made to support academic improvement, the tutor does not guarantee specific grades or exam results.
25. Liability is limited to the extent permitted by law. The tutor holds professional indemnity insurance.
26. Nothing in these terms and conditions will reduce your statutory rights relating to faulty services provided. I have a statutory obligation to provide you with goods and services fit for the purpose in which they were described.

Termination of services

27. The tutor reserves the right to terminate or refuse services at their discretion, including in cases of non-payment or inappropriate conduct.

Agreement

28. By booking and attending lessons, the student (or their parent/guardian, where applicable) agrees to these Terms & Conditions.

contact@thbidwell.com

07587007740

Last updated 16th April 2026.